



# CUNDALL



# **High Performance Green Buildings:**

# the Future of Facility Management

# **Workshop Summary Report**

Report prepared for	r:
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RoFMA / RoGBC

23 February 2010

Main Sponsor

Date:



Sponsors













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Prepared by	Project Partner	Verified by	Revision	Date
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### 1. Introduction

In February 2009 in Bucharest, the Romanian Facility Management Association (ROFMA) organized together with the Romania Green Building Council (RoGBC), the first event dedicated to Green Buildings from a Facilities Management point of view.

The workshop, "High Performance Green Buildings: the Future of Facilities Management" attracted over forty professionals in the Romanian Facilities Management sector from leading companies demonstrating strong interest in the subject.

ROFMA and RoGBC engaged CUNDALL Engineering's David Clark to prepare and deliver the comprehensive curriculum providing instruction, best-in-class case studies, and interactive exercise for the participants. The workshop included:

- the impacts of the existing EU legislation and green building rating tools on Facility Management
- Steps to Low Carbon buildings and the role of facility managers, and
- developing a Building Improvement Plan and tools needed to reduce energy and environmental impact for existing buildings.

Both of our organizations greatly appreciated the dedication, competence and enthusiasm of Mr. Clark and the provision of CUNDALL's expertise for the benefit of our respective missions to professionalize the Facilities Management sector and to transform the construction and buildings sector toward greater energy efficiency and environmental responsibility.

We are confident readers of this report will find the information as useful as we did.

Cristian Vasiliu Executive Manager Romania Facility Management Association Steven Borncamp President Romania Green Building Council



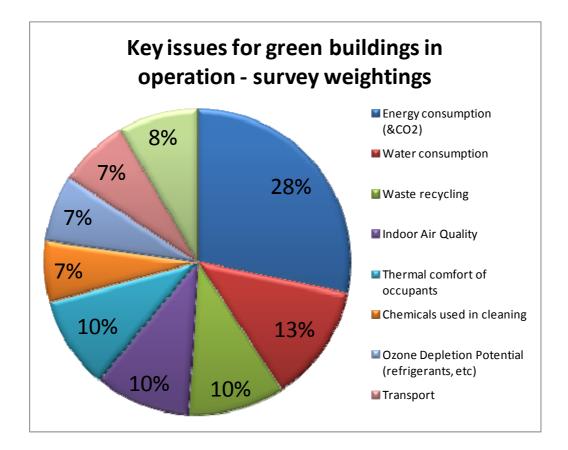


## 2. Survey Results

A survey was undertaken during the workshop to get feedback from the participants on:

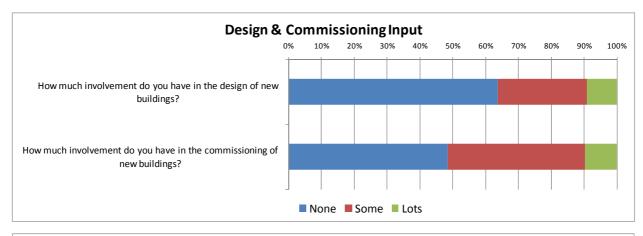
- Key issues for green buildings in operation
- How well buildings are handed over to Facility Managers
- Extent of Management Systems in place for buildings in Romania

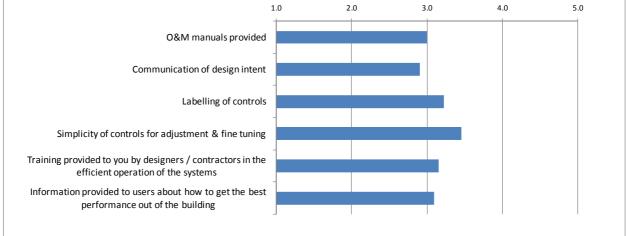
A copy of the survey form and the full responses to the survey are included in Appendix A.

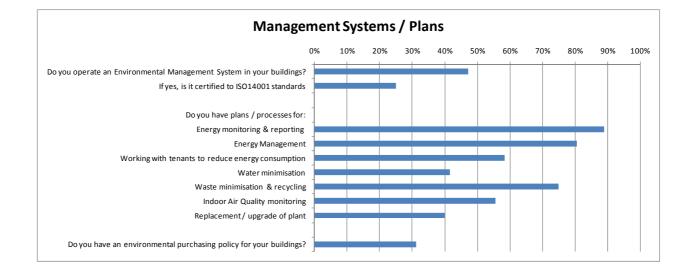












# CUNDALL



### ROMANIA GREEN BUILDING

### **Group Discussions** 3.

Towards the end of the workshop the participants were split into three groups and asked to prepare responses to the following questions:

- What tools would help the Romanian FM industry reduce the energy & environmental impact of buildings?
- What are the easy wins that can be implemented in Romanian buildings this year?

A summary of the responses are given below:

- Existing Energy Efficiency Legislation (e.g. Law 372/2005) needs to be enforced to be effective
- Training and awareness in energy efficiency and green buildings required for
  - 0 **Facility Managers**
  - **Building Users** 0
- Improve energy / water monitoring systems
- Simple Performance Benchmarks (e.g. energy, water) needed specific to Romania
- Transparent public reporting of building performance will influence behaviour
- Government incentives to encourage greener development (e.g. tax benefits)
- Involve Facility Managers during design stages of projects (learn lessons from actual operation and include these in design)
- Waste management is important
- Develop greener cleaner processes (less toxic chemicals)
- Communicate / collaborate more with tenants work together to save energy (e.g. switch off campaigns, shared incentives)
- Keep it simple the more complicated the building, the less likely it is to work properly

More detail on the responses are included in Appendix B.





Appendices



# ROFMA



## A. Survey

### A1. Survey Form

### Key issues for green buildings in operation

You have 100 points to spend. Please allocate these points against the following issues:

ISSUE	POINTS
Energy consumption (&CO2)	
Water consumption	
Waste recycling	
Indoor Air Quality	
Thermal comfort of occupants	
Chemicals used in cleaning	
Ozone Depletion Potential (refrigerants, etc)	
Transport	
Ecology	
TOTAL	100

Any comments?







### **Building Handover to FM team**

How much involvement do you have in the design of new buildings?

How much involvement do you have in the commissioning of new buildings?

On a scale of 1 (poor) to 5 (excellent) how would you rate the quality of the following:

O&M manuals provided	
Communication of design intent	
Labelling of controls	
Simplicity of controls for adjustment & fine tuning	
Training provided to you by designers / contractors in	
the efficient operation of the systems	
Information provided to users about how to get the	
best performance out of the building	

### **Management Systems / Plans**

Do you operate an Environmental Management System in your buildings?

If yes, is it certified to ISO14001 standards:

Do you plans / processes for:

	Yes / No
Energy monitoring & reporting	
Energy Management	
Working with tenants to reduce energy consumption	
Water minimisation	
Waste minimisation & recycling	
Indoor Air Quality monitoring	
Replacement / upgrade of plant	

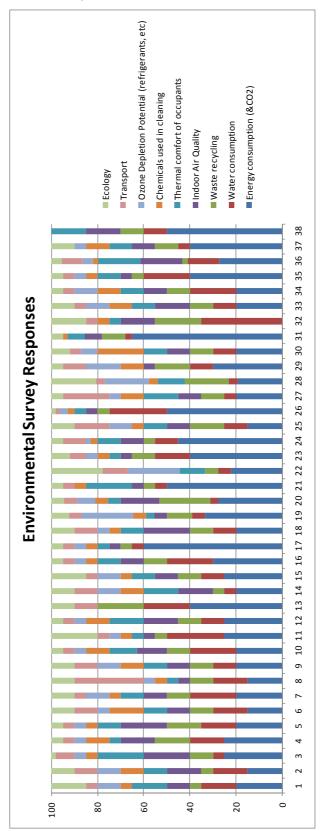
Do you have an environmental purchasing policy for your buildings?

















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## B. Workshop Discussions

### B1. Tools needed

### Group 1

- Environmental awareness & training
- Specialized wasted recycling companies needed
- Energy saving programs targets, actions, plans, investment
- Usage of ecological and environmentally friendly materials
- Improved monitoring of utilities (energy / water)

### Group 2

- BMS keep it simple
- Limiting control of the tenants over the building systems.
- System that allow to switch on and off in the weekends.
- A standard for energy measurement according to the exterior conditions.
- Government enforcing of legislation (e.g. EPC)
- Government incentives (e.g. smaller tax for technology upgrading)
- Educate tenants about temperature / comfort and energy consumption
- Public visibility of building performance voluntary, transparent
- Training / certification program
- Benchmarking data needed

### Group 3

- Romanian legislation 325/2005 in accordance with EU legislation
- Government incentives / penalties to improve performance of buildings
- Training for FM's and tenant's administrative personal
- Display energy certificates in front of buildings visible place, public, mandatory
- FM involved in design







### B2. Easy Wins

### Group 1

- Training for energy saving and efficiency cheap (time not equipment)
- Implement "Switch off policy"
- Stimulate people to do waste separation
- Optimising of HVAC e.g. increase setpoint by 1°C

### Group 2

- Tenant Guide to Building
- Building User Guide for FM
- Communication strategy to building users
- Simple labels to educate (e.g. switching off the light is reducing greenhouse gas emissions which contribute to climate change – it's not about being cheap)
- Waste management
- Develop operating procedures
- Start measuring energy / water performance and use data to report performance and monitor trends
- Do cleaning during the day to reduce time lights left on at night
- Competitive benchmarking for buildings

### Group 3

- Thermal insulation for walls, roofs
- smart submetering for electricity, water gas
- Fixing faulty dampers, valves, etc
- Recycling more visible for waste and rain water
- Solar panels for hot water







# C. Workshop Attendees

Company	First Name	Surname	Position
ABCRO Romania SRL	Aleodor	Tudorache	Manager
	Laurentiu	Sadacliev	Ass. Manager
AIV Administrare de Cladiri SRL	Alina	Macedon	Executive Director
ARCHIBUS SOLUTION CENTER ROMANIA	Tudor	Trita	Managing Director
BUILDING SUPPORT SERVICES	Lucian	Anghel	Chairman of the Board, Managing Director
	Roxana	Bodo	Deputy Managing Director
	Silvia	Tancof	Operational Director
	Adrian	Balasu	Sales and Marketing Manager
	Eugen	Stoenescu	Head of Facility & Property Management
CONJECT	Daniel	luga	
CONSTRUCTION & MAINTENANCE CONSULTING	Sergiu	Budau	Director
CORAL CONSTRUCT	Richard	Mocko	Facility and Business Development Manager
	Mihai	Simionescu	Technical Manager
	Marius	Constantin	Technical Manager
CUNDALL	Alec	Stewart	Partner
	David	Clark	Partner
	Vassilios	Giannakos	Principal Engineer
EFG EUROBANK PROPERTY SERVICES S.A.	Dimitra	Marini	General Manager
	Alexandru	Pocatilu	Head of Dept.
	Gabriel	Bondrila	Engineer
IBP REAL ESTATE	Catalin	Zafiu	Executive manager







OMV PETROM SA	Andreea	Rujinschi	jr. Project Manager
	Marian	Staicu	Project Manager
	Mircea	Dobre	Director P-Facility Services, Corporate Real Estate Management Finance
	Christoph	Platzer	Director
	Gabriel	Vaduva	Head of FM Coordination P-Facility Services
	Gavril	Nistor	Facility Manager
OVE ARUP & PARTNERS	Finbar	Murphy	MEP Leader
PAV ADMINISTRARE IMOBILIAR SRL	Mihai	Dosanu	FM Manager
SALESIANER MIETTEX SRL	Adrian	Chiorean	Key Account Manager
	Aida	Petcu	Key Account Manager
SCHNEIDER ELECTRIC ROMANIA	Monica	Bucurescu	Inginer vanzari BMS
	Dan	Secheres	Director EE Services
	Niculai	Papugiu	Inginer vanzari contractori
SECURITAS	Mircea	Matei	Sales Director
	Sorin	Coman	Area Manager
SPECIALIST INSULATION LTD	Paul	Groves	Business Development
	Ralph	Doyle	Marketing
MICROSOFT ROMANIA	Radu	Fertea	Facility Manager
MT & T PROPERTY MANAGEMENT	Tudor	llie	Building Manager
UTI FACILITY MANAGEMENT SA	Gabriel	Bambache	Managing Director
	Marian	Dimitriu	Business Development Manager







WE CARE MANAGEMENT SRL	Alina	Nica	Real Estate Manager
	Adina	Tiparu	Real Estate Manager
ROFMA	Cristian	Vasiliu	Executive Manager
ROGBC	Steven	Borncamp	President & CEO
CA IMMOBILIEN	Florin	Zamfir	Facility Manager
SANOMA HEARST ROMANIA	Adela	Parvu	Chief Editor
Revista Casa si Gradina			
	Sabina	Usurelu	Garden Editor







**D.** Presentation Slides

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Introduction	CUNDALL	Purpose of workshop CUND
<ul> <li>ROFMA – Cristian Vasiliu</li> <li>RoGBC – Steven Borncamp</li> </ul>		<ul> <li>Green design is about good intentions BUT</li> <li>The actual performance of buildings depends on how they are used and managed</li> </ul>
<ul> <li>Facilitator – David Clark (Cundall)</li> </ul>		<ul> <li>Green Buildings from the Facility Management point of view <ul> <li>Green design &amp; technologies</li> <li>Legislation &amp; rating tools</li> <li>Bridging gap between intent and performance</li> <li>Planning for improvements</li> </ul> </li> </ul>

Ager	nda CUNDALL
9.30	Introduction
9.45 10.15 10.30 10.50	The next generation of green buildings EU legislation & green building rating tools Survey – "what defines a green building from an FM perspective?" Steps to Low Carbon buildings – and the role of FM
11.15	BREAK (30 mins)
11.45 12.10 12.40 13.00 13.25	The gap between design intent and performance Group Breakout session - tools & easy wins Group Presentations & Discussion Preparing a Building Improvement Plan Wrap-up
13.30	FINISH

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### Examples of Green Buildings & Technologies







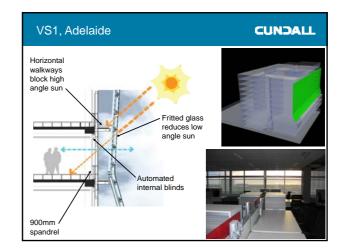




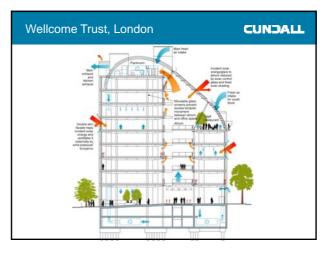




Key issues: West facade is main face of building West & North have views Displacement ventilation – high IEQ required 6 star Green Star – contractual requirement

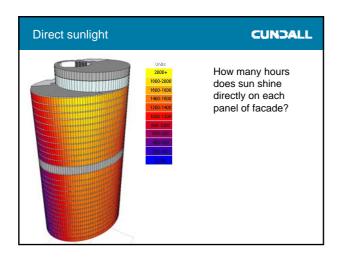


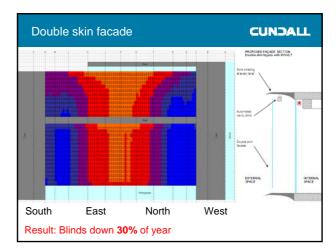


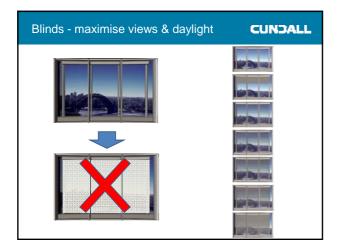














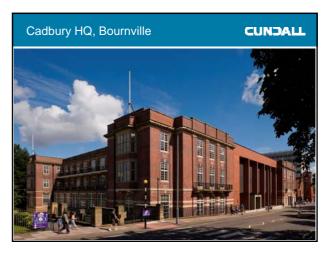




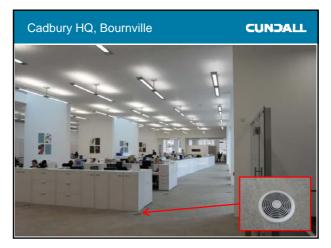




















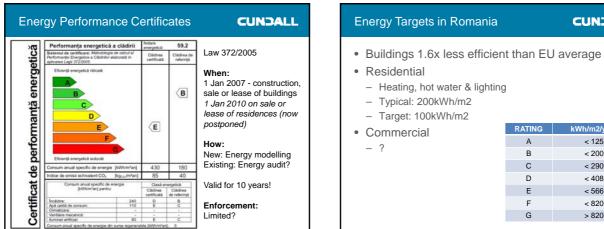
### EPBD-2

### CUNDALL

- Energy Performance of Buildings Directive
  - First issued in 2002
  - Member states to reduce energy in buildings by 20% by 2020
  - Benchmarks set by member states
  - Building regs to gradually get tougher
  - Energy performance certificates (design or operation)
  - Updated in Nov 2010

### Law 372/2005

- CUNDALL
- Based on EPBD 2002
- Became law on 1 Jan 2007
- · Aim is to promote energy efficiency in buildings
- Key requirements
  - Minimum energy standards for new buildings
  - Energy Performance Certificates
  - Inspections of boilers & A/C
  - Improvements during repairs / refurbishment
- Enforcement?



А

В

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F

G

CUNDALL

kWh/m2/ye

< 125

< 200 < 290

< 408

< 566

< 820

> 820

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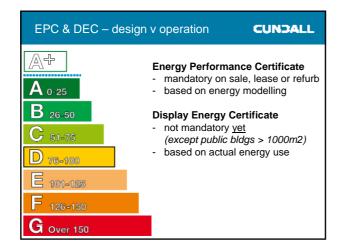
### Law 372/2005

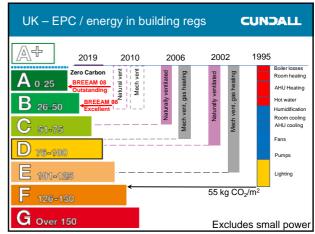
### CUNDALL

- Article 11 Existing Buildings
  - In existing buildings, with a useful floor area over 1000 m2 on running repairs, their energy performance should be improved to meet the requirements of methodology, as far as possible from the point technically, functionally and economically.
  - How is this measured?
  - How will it be enforced?
- Article 15 & 17 Inspections
  - boilers 20-100 kW every 5 years
  - boilers > 100 kW every 2 years (for gas every 4 years)
  - air conditioning systems > 12 kW every 5 years.

### EPBD-2 - new requirements

- Refurbishment must result in installation of best rated component replacem Member States to report on the introduction of financial instruments designed to stimulate energy efficiency investments
- All building codes to include a critical path culminating in only "nearly zero energy buildings" being built by end of 2020 (end of 2018 for public authority buildings) Energy Performance Certificates to be permanently displayed in all buildings, commercial as well as public, over 500 sq metres visited by the public (250 sq metres for public buildings in 2015)
- Mutual recognition across the EU of training programmes and of certified installation personnel and inspectors
- Public sector buildings must set "leading examples"; governments must "encourage" full implementation of all energy performance certificate improvement recommendations in public sector buildings
- Stricter enforcement and compliance oversight
- Inspections to cover entire systems, not just components of a system Mandatory requirement to inform building tenants of the refurbishment improvements options, as well as the certificate rating



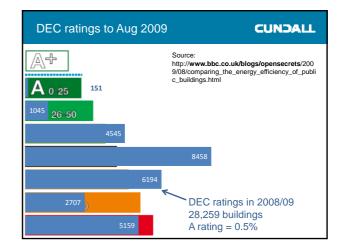


### DEC = reality, EPC = perception

. . . . . . . .

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- DEC includes <u>all</u> power, EPC doesn't
- DEC based on <u>actual energy</u>use not modelling
- Voluntary commitment to DECs by a growing number of property owners
- Gives clearer statement of performance
- Push from industry to become mandatory







### Rating Tools (Design / Build)

### CUNDALL

- LEED
  - Various building types
  - 1 project certified in Romania
- BREEAM Europe
  - Various building types
  - Bespoke versions can be tailored to suit
  - 1 project certified in Romania Numerous projects registered



breeam



Lakeview, Bucharest	CUNDALL
<ul><li>BREEAM Very Good</li><li>Aug 2009</li><li>AIG Lincoln</li></ul>	

### Issues covered by both tools

### CUNDALL

- Management
- Health & Wellbeing
- Energy
- Transport
- Water
- Materials
- Waste
- Land Use & Ecology
- Pollution

NOTE: LEED uses 5 categories (Sustainable Site, Water, Energy & Atmosphere, Materials & Resources, Indoor Environment Quality)

### **BREEAM v LEED**

### CUNDALL

- · Both design / construction based tools
- · Rate design intent
- · Commissioning / handover important
- Different criteria, methodologies, certification processes but roughly comparable
- Key difference BREEAM uses <u>local standards</u>, LEED uses US standards

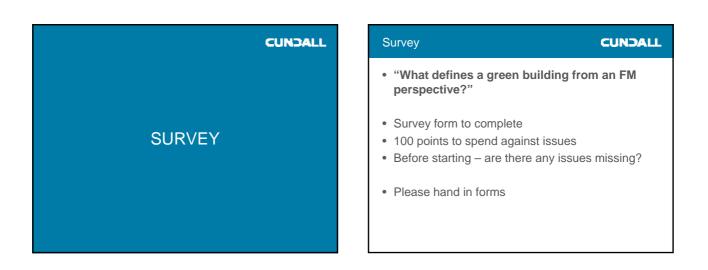
### Building Operation Ratings? CUNDALL

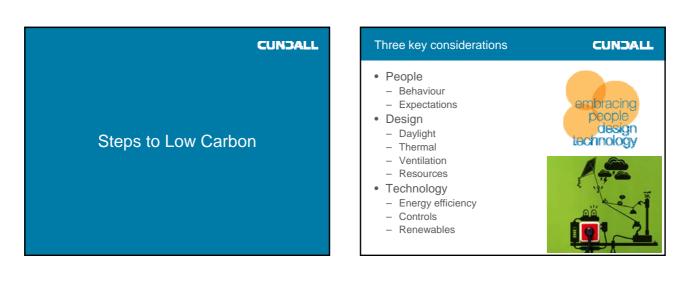
- · Various tools for energy
  - NABERS (australia)
  - DEC (uk)
- NABERS also looks at water, waste and IEQ
- BREEAM-in-use tool released in UK in 2009
  - On-line software to be upgraded
  - Not available in Europe yet

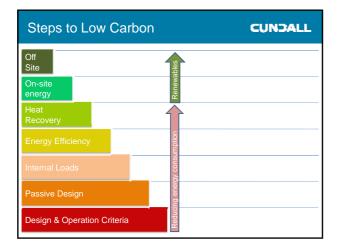
# BREEAM-in-Use CUNDALL • Three types of rating breglobal • The Building (Asset Rating) user Manual • The operation of the building (Building Management Rating) user Manual • How clients are managing their activities within the building (Organisational Rating) BREEAM In Use • Each rating is separate www.breeam.org/inuse

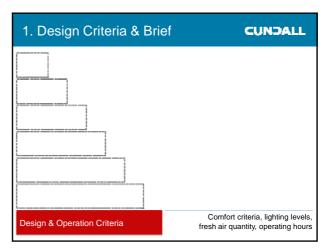
### Issues assessed

- Management: overall management policy, commissioning site management and procedural issues;
- Energy use: operational energy and carbon dioxide (CO2) issues plus DEC, EPC and EMS.
- Health and well-being: indoor and external issues affecting health
   and well-being
- Life safety: property protection and false alarm management
- Pollution: air and water pollution issues
- Transport: transport-related CO2 and location-related factors such as staff travel
- Ecology: ecological value conservation and enhancement of the site
   Materials: environmental implication of building materials used, including lifecycle impacts
- Water: consumption and water efficiency



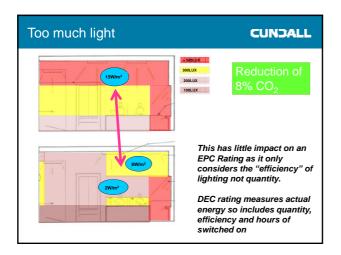




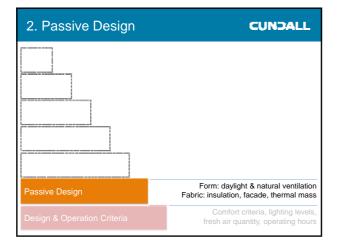


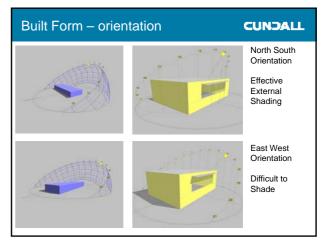


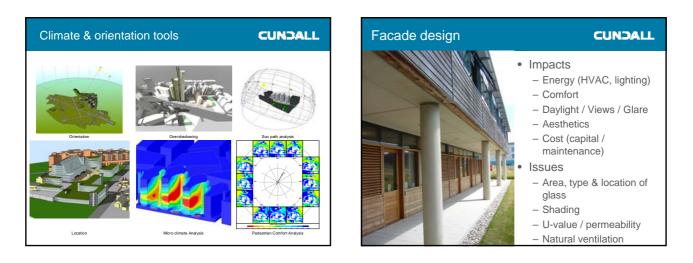


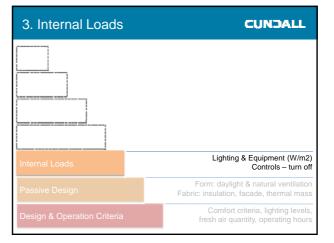


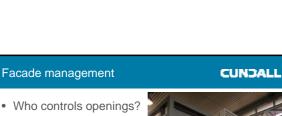
# Zoning & monitoring operation How to save energy – turn it off when not needed Zoning to suit different uses (lighting / AC) Lease arrangements – users pay for out of hours? Energy monitoring systems Energy management plan











- Who controls openings? - Automated
  - Manual
- Who controls blinds?
  - Automated

Efficient lighting

Task lights

61W light fitting

Not all light fittings are the same!

- Manual
- Example
  - Wellcome Trust vented double facade
  - Cleaners open vents in summer, close in winter

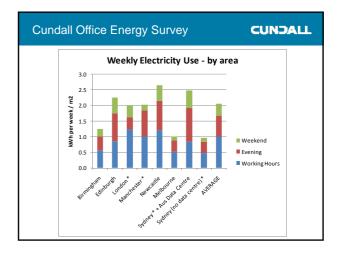
Modelling lighting options

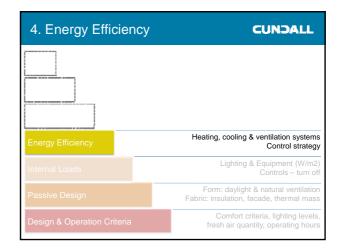
62W but 30% more light output

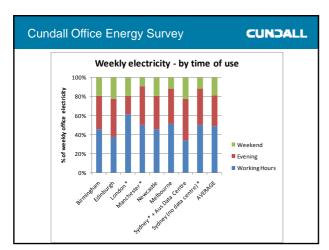


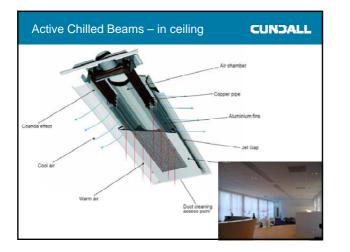
CUNDALL

Improving Technologies GaN LED – 10x cheaper (available in 2011?)



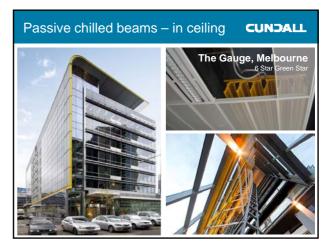


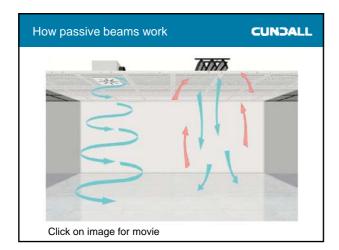








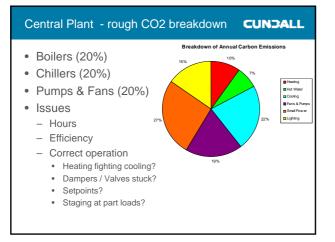


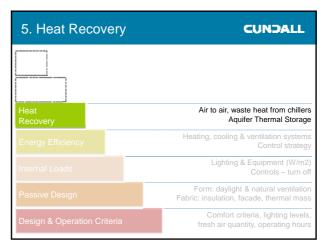


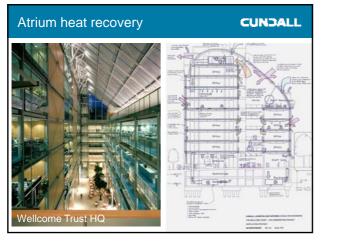






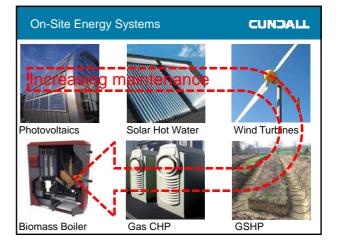








6. On-site renew	ables	CUNDALL			
On-site energy		biomass, solar, wind, micro hydro gas CHP, geothermal			
Heat Recovery		Air to air, waste heat from chillers Aquifer Thermal Storage			
Energy Efficiency		Heating, cooling & ventilation systems Control strategy			
Internal Loads		Lighting & Equipment (W/m2) Controls – turn off			
Passive Design		Form: daylight & natural ventilation Fabric: insulation, facade, thermal mass			
Design & Operation Criteria	l	Comfort criteria, lighting levels, fresh air quantity, operating hours			





7. Off Site Energy	CUNDALL
Off site	Invest in off-site renewable systems District Systems
On-site energy	biomass, solar, wind, micro hydro gas CHP, geothermal
Heat Recovery	Air to air, waste heat from chillers Aquifer Thermal Storage
Energy Efficiency	Heating, cooling & ventilation systems Control strategy
Internal Loads	Lighting & Equipment (W/m2) Controls – turn off
Passive Design	Form: daylight & natural ventilation Fabric: insulation, facade, thermal mass
Design & Operation Criteria	Comfort criteria, lighting levels, fresh air quantity, operating hours

Steps to low carbon	CUNDALL
Off Site	Invest in off-site renewable systems District Systems
On-site energy	District Systems biomass, solar, wind, micro hydro gas CHP, geothermal
Heat Recovery	Air to air, waste heat from chillers Aquifer Thermal Storage
Energy Efficiency	Heating, cooling & ventilation systems Control strategy
Internal Loads	Lighting & Equipment (W/m2) Controls – turn off
Passive Design	Form: daylight & natural ventilation Fabric: insulation, facade, thermal mass
Design & Operation Criteria	Comfort criteria, lighting levels, fresh air quantity, operating hours



Large wind turbines where it is windy

Solar panels where it is sunny

CUNJALL	Reality v Inter
	<ul> <li>Actual perforintent</li> <li>Many, many</li> </ul>
Design Intent v Performance	<ul> <li>Design / m</li> <li>Changes d</li> <li>Poor comn</li> </ul>

### CUNDALL

- ormance often does not achieve design
- ny reasons
  - modelling errors

nt

- during construction
- missioning
- Training of FM at handover of building
- \_ System too complicated
- \_ Gradual changes to BMS
- Dampers, valves, etc get stuck
- Changes to how building used

### Understanding the problem

### CUNDALL

- This is why reporting of actual energy consumption is so important
  - Overall energy benchmarks
  - Sub-metering to find out where it is being used
- If you don't know you have a problem then you can't fix it
- · Case Study
  - Corporate HQ building in UK

### CUNDALL Incentive to review energy in 2010

- The CRC Energy Efficiency scheme starts in April 2010
- It affects about 4000 businesses in UK
- · Have to buy and sell carbon allowances
- Performance published in a league table
- Clients have started to take an interest in how much energy they are using
- Its more about reputation than cost!
- Other drivers CSR policy, etc

EPC v DEC	CUNDALL
Energy Performance Certification III PEConcernent Net-Demoke Index	Display Energy Certificate     How efficiently is this Dubling barg used?     Control of the second se
A status of the former of the status of the	
E 1000- E 2000- Description	
Based on A/C only – no nat vent (C rating with)	Major difference – why?

# Issues Key Issues Natural ventilation disabled Partitions to perimeter offices reduce night purge Building running 24/7 DEC includes small power & IT equipment Electricity consumption 3 x reference building Insufficient sub-metering Solutions under discussion

- Recommision systems & BMS
- Reactivate nat vent?
- Prepare Building user guide
- Install sub metering & carbon dashboard

CUNDALL	Workshop Session CUNDALL
	Answer two questions:
orkshop Session	<ol> <li>What tools would help the Romanian FM industry reduce the energy &amp; environmental impact of buildings?</li> </ol>
	2. What are the easy wins that can be implemented in Romanian buildings this year?
	<ul><li> 30 minutes in groups</li><li> 15 mins present back to group</li></ul>

### CUNDALL

Preparing a Building Improvement Plan

Building Improvement Plans	CUNDALL
<ul> <li>Why improve the building?</li> <li>Attract / retain tenants</li> <li>Reduce operating costs</li> <li>Future proof against future legisla</li> <li>Marketing / PR</li> <li>Corporate values</li> </ul>	ation (toxic assets)
<ul> <li>How to improve building?</li> <li>Small adjustments to existing pla</li> <li>Minor refurbishment</li> </ul>	nt

Major refurbishment

### Process CUNDALL

### · Identify problems

- Benchmark energy consumption
- Maintenance / reliability issues
- Feedback from occupants
- Feedback from letting agents
- Inspect / audit the building
- Develop potential solutions
   Fix defects
  - Identify opportunities to upgrade plant at end of life (ref EPBD-2)
  - Prepare costed plan for minor/major refurbishment

### Case Studies

### CUNDALL

- Fixing Defects & Minor Upgrades
   CIBSE Journal Feb 2010 Eland House Case Study
- Building Refurbishment
  - 55 St Andrews Place, Melbourne

### CUNDALL

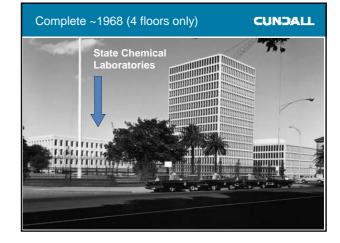
### 55 St Andrews Place, Melbourne



### About the building

- Treasury Precinct, Melbourne
- Owned & occupied by Victorian Government
- 6,000m2 of Net Lettable Area
- 4 storey with car park under



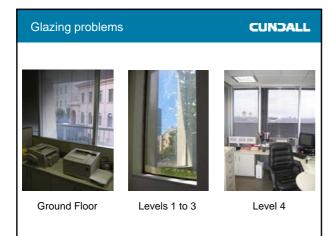




### Problems

- Drafts
- Stuffy
- Control system
   problems
- Heavily tinted glass gets hot & cracks
- No shading
- Limited daylightSystem undersized
- after Level 4 added
- 1 star energy rating



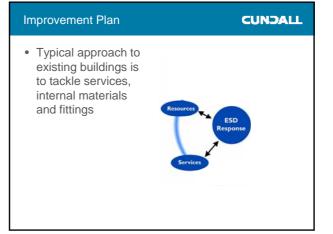




### ESD Improvement Plan

- Take a 1 star building to 4 stars and fix other problems!
- Engaged Cundall in Sep 2005 to develop a Building Improvement Plan
- Cundall then engaged
  - Architects
  - Engineers
  - QS
- Involved Facility Manager &
- Services Maintenance Contractor from Day 1 – they know the building!

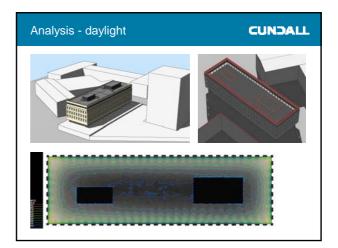


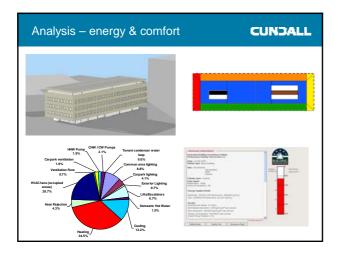




- Retain what we can



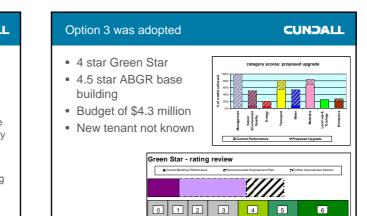


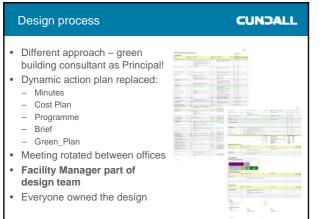


Energy analysis by end use								UNDALL
	Currer	t Estimated Us	19e	Proposed L	Proposed Upgrades P		idelines	1
	Fuel			Reduction	Target	Best Practice	Current Difference	
Tenant Lighting	elec	16 W/m <sup>2</sup>	323 MJ/m <sup>2</sup>	60%	129 MJ/m <sup>2</sup>	154 MJ/m <sup>2</sup>	209%	•
Tenant Power	elec	20 W/m <sup>2</sup>	403 MJ/m <sup>2</sup>	75%	101 MJ/m <sup>2</sup>	94 MJ/m <sup>2</sup>	431%	
Ventilation Systems	elec	7 W/m <sup>2</sup>	138 MJ/m <sup>2</sup>	50%	90 MJ/m <sup>2</sup>	110 MJ/m <sup>2</sup>	164%	
Cooling	elec	5 W/m <sup>2</sup>	101 MJ/m <sup>2</sup>	35%	66 MJ/m <sup>2</sup>	69 MJ/m <sup>2</sup>	145%	
Heating	gas	25 W/m <sup>2</sup>	504 MJ/m <sup>2</sup>	60%	176 MJ/m <sup>2</sup>	185 MJ/m <sup>2</sup>	239%	
Lifts	elec	2 W/m <sup>2</sup>	50 MJ/m <sup>2</sup>	0%	50 MJ/m <sup>2</sup>	33 MJ/m <sup>2</sup>	152%	
DHW	gas	1 W/m <sup>2</sup>	24 MJ/m <sup>2</sup>	35%	31 MJ/m <sup>2</sup>	36 MJ/m <sup>2</sup>	131%	
Other House L&P	elec	3 W/m <sup>2</sup>	67 MJ/m <sup>2</sup>	35%	44 MJ/m <sup>2</sup>	33 MJ/m <sup>2</sup>	203%	
Total			1,613 MJ/m <sup>2</sup>		687 MJ/m <sup>2</sup>	714 MJ/m <sup>2</sup>		
Total Light & Power	elec		1,082 MJ/m <sup>2</sup>		479 MJ/m <sup>2</sup>	493 MJ/m <sup>2</sup>	228%	
Total Heating Fuel	gas		528 MJ/m <sup>2</sup>		207 MJ/m <sup>2</sup>	221 MJ/m <sup>2</sup>	221%	
Total, Electricity & Gas			1,611 MJ/m <sup>2</sup>		687 MJ/m <sup>2</sup>	714 MJ/m <sup>2</sup>	226%	
						1		
Tenancy	elec		726 MJ/m <sup>2</sup>		230 MJ/m <sup>2</sup>	248 MJ/m <sup>2</sup>	179	
Base Building	elec		357 MJ/m <sup>2</sup>		249 MJ/m <sup>2</sup>	245 MJ/m <sup>2</sup>	189	
	gas		528 MJ/m <sup>2</sup>		207 MJ/m <sup>2</sup>	221 MJ/m <sup>2</sup>	146	
Actual Operating Hours	112 <sup>1</sup>	Hr/wk						
	5,600	Ht/yr						
Target Operating Hours	55 <sup>2</sup>	Hr/wk						
	2,750	Hr/yr		_				

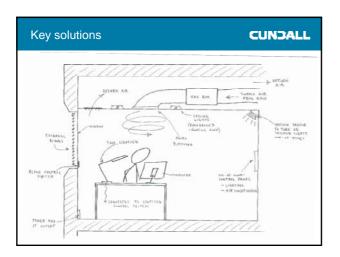
### **Improvement Plan Options**

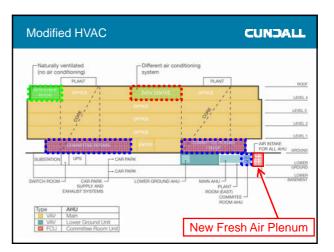
- Option 1:
  - Measures to achieve at least 4 Star Green Star and ABGR (NABERS Energy) ratings
- Option 2:
  - Other measures that achieve 4 Star rating and improve the health, well-being, spatial efficiency and productivity of the building.
- Option 3:
  - Measures that achieve a benchmark building in fulfilling the triple bottom line (TBL) objectives of the Victorian Government Office Accommodation Guidelines.

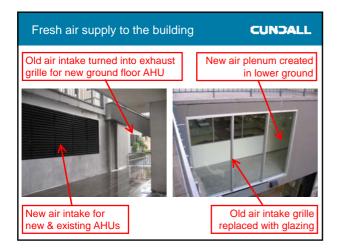


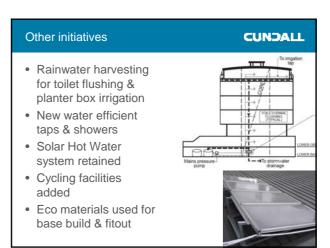


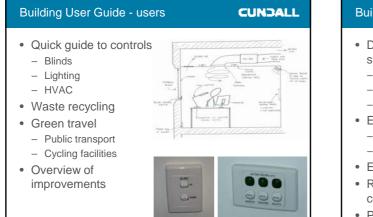


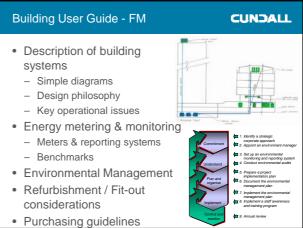


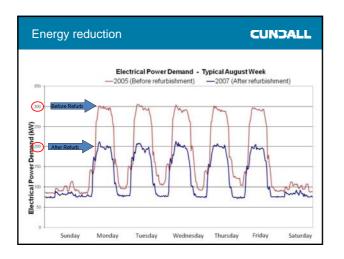












### Costs & Ratings

- Cost of upgrade = A\$790/m2
- Cost of fitout = A\$525/m2
- Total cost = A\$1,315/m2
- 4 star Green Star
- 1<sup>st</sup> green star as-built rated refurbishment project in Australia
- Sustainable Refurbishment of the Year 2007 (UK)





